



ONSLOW GENERAL STORE

SUPERMARKET | BOTTLE-O | HARDWARE

Business Capability Statement

Onslow General Store

Company Overview

Onslow General Store is a trusted one-stop shop for essential goods, groceries, general merchandise, catering, bottle shop, and hardware supplies, proudly serving the local community and surrounding areas. We are committed to providing high-quality products, exceptional customer service, and tailored solutions to meet the diverse needs of our customers, from everyday shopping to event catering, hardware supplies, and liquor sales.

Core Capabilities

- **Retail & General Merchandise:** Supplying a diverse range of products, including fresh produce, packaged foods, household necessities, and specialty goods.
- **Catering Services:** Offering customised catering solutions for corporate events, private functions, community gatherings, and special occasions, with a focus on fresh, high-quality ingredients.
- **Bottle Shop:** Stocking a wide selection of beer, wine, spirits, and non-alcoholic beverages, catering to both retail customers and bulk orders for events and businesses.
- **Hardware Supplies:** Providing essential hardware, tools, and building supplies for DIY projects, tradespeople, and businesses.
- **Customer-Centric Service:** Ensuring a seamless shopping, catering, and hardware purchasing experience with friendly, knowledgeable staff.
- **Local & Specialty Products:** Supporting local suppliers by stocking fresh, regional products and unique specialty goods.
- **Convenience & Accessibility:** Strategically located with easy access, extended hours, and a well-organised inventory to serve the community efficiently.
- **Business & Bulk Orders:** Supplying businesses, contractors, and institutions with bulk purchases, catering orders, bottle shop orders, and customised hardware solutions.
- **Community Engagement:** Actively supporting local events, groups, and initiatives to strengthen community bonds.

Catering Services

- **Corporate Catering:** Breakfasts, lunches, and event platters for business meetings and conferences.
- **Event & Party Catering:** Customised menus for birthdays, funerals, and private events.
- **Community & Fundraising Events:** Supplying fresh, ready-to-serve meals and snacks for local events.
- **Workforce & Site Catering:** Reliable meal solutions for work sites, trade professionals, and large groups.
- **Dietary & Custom Menu Options:** Offering vegetarian, gluten-free, and other dietary accommodations.

Bottle Shop

- **Wide Selection of Beverages:** Stocking local and imported beer, wine, spirits, and non-alcoholic drinks.
- **Bulk Orders for Events & Businesses:** Providing liquor and beverage supply solutions for events, restaurants, and businesses.
- **Chilled Drinks Ready to Go:** Offering a variety of ready-to-drink options for convenience.
- **Responsible Service of Alcohol:** Ensuring compliance with all liquor licensing regulations.

Hardware Supplies

- **Tools & Equipment:** Providing essential hand tools, power tools, and accessories.
- **Building & Construction Materials:** Stocking key materials for DIY projects, repairs, and renovations.
- **Workplace & Safety Gear:** Supplying protective equipment, gloves, and workwear for tradespeople and businesses.
- **Gardening & Outdoor Supplies:** Offering garden tools, fertilizers, and outdoor maintenance products.
- **Custom Order Solutions:** Sourcing specific hardware items upon request.

Competitive Advantage

- **Diverse Product Offering:** A true one-stop shop for groceries, catering, liquor, and hardware needs.
- **Reliable & Consistent Supply:** Ensuring consistent stock availability across all departments.
- **Flexible Payment & Ordering Options:** Accepting multiple payment methods and bulk order arrangements.
- **Sustainability Commitment:** Using eco-friendly packaging and supporting local and sustainable products.

Key Clients & Partnerships

- Local residents and businesses
- Contractors and trade professionals
- Hospitality and tourism operators
- Government and community organizations
- Event planners and corporate clients